Vision

Valley-Wide Health System’s vision is to be the innovative community leaders in advancing the highest level of whole-person health for all.

Mission

Valley-Wide Health Systems is committed to providing, high-quality, safe, effective and integrated health care services in a respectful and inclusive manner for all with special consideration for medically underserved populations.

Values

Excellence
* Integrity
* Sustainability
* Teamwork
* Leadership
* Equity

CULTURE EVOLUTION

GOAL 1: Create culture evolution through employee engagement & community participation.
- Implement VWHS Employee Engagement Strategy
- Refine VWHS organizational structure
- Expand Employee Wellness Program participation
- Invest in enhanced employee participation in our community

EMPLOYER OF CHOICE

Goal 2: Become the “employer of choice” by attracting and retaining quality, mission-driven talent.
- Implement VWHS Employee Recruitment and Retention Plan
- Become a Learning Center of Excellence

MODEL OF CARE

Goal 3: Strengthen core service delivery through integrated, team-based, data-driven care.
- Refine delivery of patient care services ensuring quality patient experience
- Standardize clinical approaches to the delivery of patient care
- Improve team-based care approach to patient care

QUALITY

Goal 4: Operate within the highest standards of quality and utilize best practices to improve patient outcomes.
- Standardize and improve collection, accessibility, and usability of clinic data measures
- Improve patient outcomes to exceed Colorado FQHC and national UDS averages

PATIENT EXPERIENCE

Goal 5: Foster a culture of prioritizing positive patient experience.
- Increase patient satisfaction scores
- Increase patient treatment plan completion rates and patients achieving self-management goals
- Increase new patient return visits

SUSTAINABILITY

Goal 6: Create a sustainable future by maximizing opportunities, remaining competitive and engaging the community.
- Secure funding from a clearly defined VWHS competitive advantage
- Expand intentional community partnerships to synergize community impact
- Increase access to care and overall number of patients